

Cleaning guidelines – social housing

Social housing building managers – Follow this COVIDSafe cleaning guide to help prevent the introduction of coronavirus (COVID-19) in the building.

Clean and safe environment

Owner-occupiers and business owners are responsible for ensuring buildings are cleaned to the necessary standard. Cleaning can be done by either in-house or contracted cleaners.

Communication

Set up clear lines of communication between the building owner/ manager, occupants (residents, visitors), the cleaning service provider, and the cleaning staff

Storage

Ensure your buildings' cleaners and laundry supply rooms are clean and tidy and staff can come in and out easily.

Monitoring

Carry out regular checks to make sure the cleaning schedule has been completed in line with cleaning contract agreements.



Cleaning products

Use detergent for regular cleaning to remove dirt and organic matter, then use disinfectant to kill germs.

Use disinfectant to clean frequently touched surfaces (e.g. doorknobs, light switches, handrails and lift buttons). Also use disinfectant to clean all areas if a staff member/visitor is a suspected or confirmed case of coronavirus (COVID-19).

Risk-based cleaning

Identify communal areas (e.g. bathrooms, kitchen, laundry, lift buttons and stair rails) where people from different family units use the amenities.

Establish routine cleaning schedules to maintain a clean and safe environment.

Increase cleaning and disinfect frequently touched surfaces in these areas.