

Cleaning guidelines – Supermarkets

Supermarkets and convenience stores – Follow this COVIDSafe cleaning guide to help prevent the introduction of coronavirus (COVID-19) in the workplace.

Roles and responsibilities

Identify the roles responsible for cleaning services and define their duties.

Decide who is responsible for auditing cleaning quality and standards.

Train cleaning staff with site-specific duties.

Support any changes in cleaning schedules.

Cleaning products

Use detergent to clean your workplace regularly.

Use disinfectant to clean frequently touched surfaces (e.g. doorknobs, light switches, handrails and lift buttons).

Use disinfectant to clean all areas if a staff member/visitor is a suspected or confirmed case of coronavirus (COVID-19).

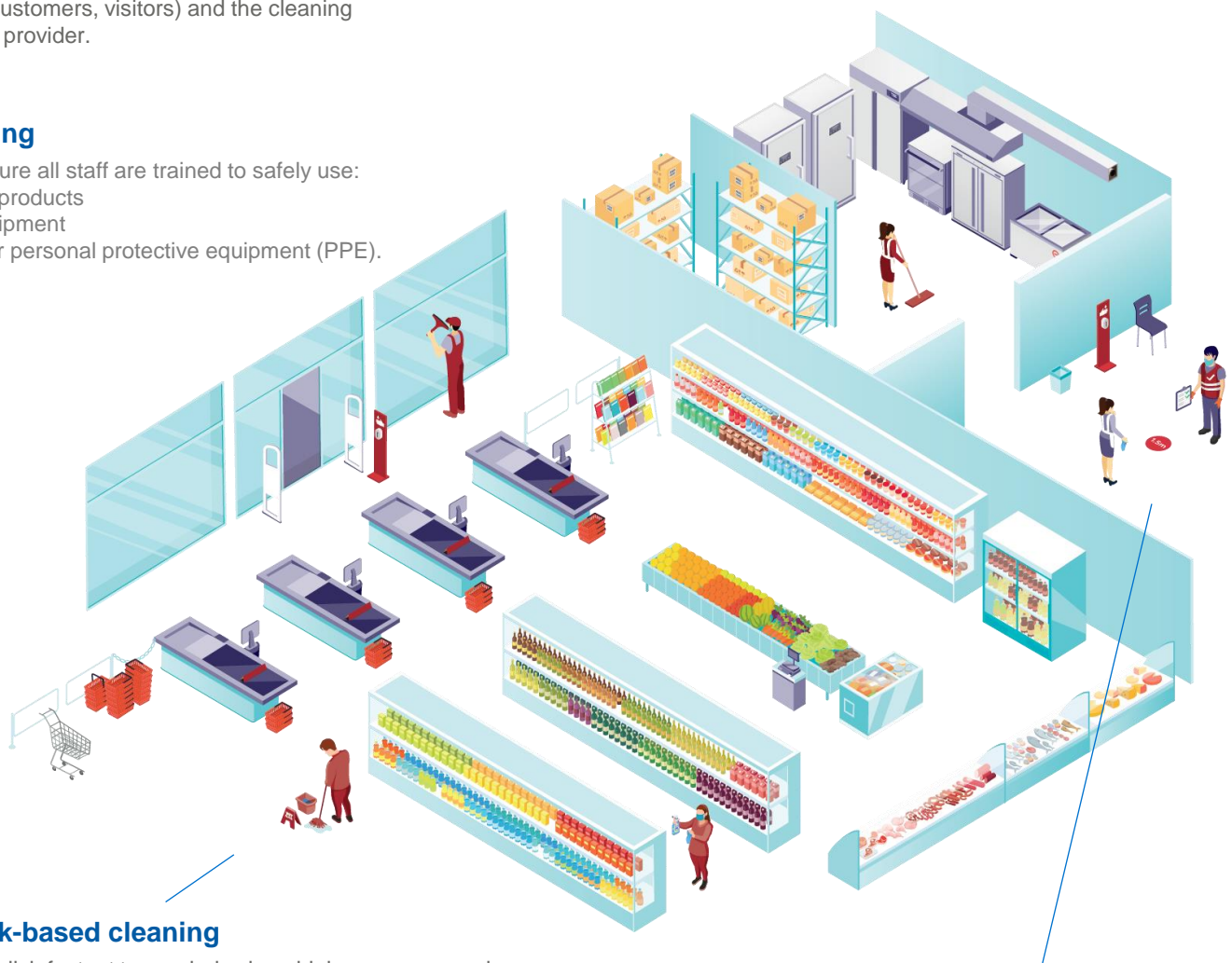
Communication

Set up clear lines of communication between the building owner/manager, its occupants (staff, customers, visitors) and the cleaning service provider.

Training

Make sure all staff are trained to safely use:

- the products
- equipment
- their personal protective equipment (PPE).



Risk-based cleaning

Use disinfectant to regularly clean high use communal areas like change rooms, breakrooms, toilets, checkout areas, shopping trolleys and baskets, and complex environments like chilled areas (e.g. food stores) that may require higher frequency cleaning of frequently touched surfaces.

Increase cleaning and disinfection of high touch surfaces in these areas in the event of a confirmed or suspected COVID-19 case.

Monitoring

Carry out checks to make sure the daily/weekly/ monthly cleaning schedules have been completed in line with cleaning contract agreements.